

Business and license terms

The use of www.englishrestart.com and www.grammarforspeaking.com related services is governed by the following terms of contractual relations between you, i.e. the User of the services www.englishrestart.com and www.grammarforspeaking.com, and company English in Levels s.r.o., headquartered at Gorkeho 2069, Pardubice, ZIP 530 02, Identification number: 01770161, registered in the Commercial Register at the Regional Court in Hradec Kralove, Section C, file 32325 (hereinafter referred to as „the Provider“), which provides the services www.englishrestart.com and www.grammarforspeaking.com . These terms are referred to as „the Business and license terms“ or only "the Terms" in this document.

1. Use of services www.englishrestart.com and www.grammarforspeaking.com

1.1 By using the Services on address www.englishrestart.com and www.grammarforspeaking.com, you confirm that you have read and agreed with the Business and license terms. Should you accept the Terms as a representative of a corporate body, herewith you confirm that you are appointed and have the right to accept the Terms on behalf of the corporate body, which you represent. Should you disagree with the Terms of using the Services on address www.englishrestart.com and www.grammarforspeaking.com fully or even partially, you are not authorized to use the Services.

1.2 The Services www.englishrestart.com and www.grammarforspeaking.com can be used only in such capacity, which is not in conflict with the Terms and does not violate ownership or other rights of third parties, in particular you agree with the following:

- You will not use the Services www.englishrestart.com and www.grammarforspeaking.com to violate applicable regulations
- You will not use the Services www.englishrestart.com and www.grammarforspeaking.com in such a way, which would cause damage to the Provider and/or interfere with the possible use of the Services www.englishrestart.com and www.grammarforspeaking.com by other persons
- You will not use the Services www.englishrestart.com and www.grammarforspeaking.com to send, process or to forward unrequested mail or advertisement

1.3 Should the Provider gain suspicion that the services are being used in an unauthorized or an incorrect way, the Provider has the right, after prior warning, or in serious cases even without prior warning, to take measures, which he considers appropriate to prevent this activity or to amend the situation. Breach of the Terms can result in cancellation of your account.

1.4 The User accesses the Services www.englishrestart.com and www.grammarforspeaking.com via user name and password. The Provider does not bear responsibility for unauthorized access to the Services www.englishrestart.com and www.grammarforspeaking.com based on abuse of the user name and password, given these data were insufficiently protected with regard to the User.

1.5 The Services www.englishrestart.com and www.grammarforspeaking.com are offered and can be accessed via currently available internet exclusively at your own risk. With respect to the facts stated above, the Provider cannot always guarantee that:

- the Services www.englishrestart.com and www.grammarforspeaking.com corresponds to your requirements and needs
- the Services www.englishrestart.com and www.grammarforspeaking.com contains correct information at all times
- the Services www.englishrestart.com and www.grammarforspeaking.com will be available continuously and problem-free

1.6 The cost of your Internet connection is not included in the price of the Services. The Internet costs are covered by each User individually.

1.7 For trouble-free use of the applications www.englishrestart.com and www.grammarforspeaking.com, we recommend the operation system Microsoft Windows, Linux or Apple Mac-OS with internet viewer Google Chrome in its latest available edition.

1.8 Education on address www.englishrestart.com and www.grammarforspeaking.com, relies on decades of proven skill teaching methods as well as new forms of education that enable the use of an interactive online environment.

1.9 With regard to individual physiologic and psychic disposition of each person, there isn't a 100 % guarantee that each person will be able to reach the stated improvements in learning English efficiency.

2. License terms

2.1 The Services are provided and licensed for 1 year. The License gives right only to use of the Services www.englishrestart.com and www.grammarforspeaking.com in the corresponding extent, i.e. the right to access the online applications www.englishrestart.com and www.grammarforspeaking.com.

2.2 The order for a paid license is done by a registered user usually on address www.englishrestart.com and www.grammarforspeaking.com.

2.3 Offered license:

By purchasing the service Access to the online application www.englishrestart.com and www.grammarforspeaking.com, your access to all materials necessary for completion of the course and all available education lessons is activated for 1 year. The price for this type of license is stated on address www.englishrestart.com and www.grammarforspeaking.com. The License includes guaranteed user support, or more precisely response time for the support.

3. Purchase of services, payment terms, cancellation of contract and claims

3.1 The web interface for the Services on address www.englishrestart.com and www.grammarforspeaking.com contains a list of paid services offered for sale by the Provider including prices of all offered services. The prices for offered services are stated including VAT and other fees. The offer for services and prices remain valid for the duration of time they are presented on the web interface of the Provider. This provision does not limit the Provider from entering into a purchase contract with individually agreed conditions. All offers for the services placed on the web interface of the Provider are not binding and the Provider is not obliged to enter into a purchase contract regarding these Services.

3.2 The number and type of ordered licenses will be electronically paid via a payment gate on the Provider's website www.englishrestart.com and www.grammarforspeaking.com by you. By doing so, your purchase product/s` content will become accessible.

3.4 In the event of a claim or a cancellation of the contract, these matters shall be addressed immediately and individually. The claim and cancellation of from the contract can be submitted electronically at the address info@englishrestart.com or info@grammarorspeaking.com.

3.5

The User (the buyer) is fully protected by a 100% money back guarantee for the 7 days after the beginning of the program. If the user is not satisfied during days with the Services on www.englishrestart.com and www.grammarforspeaking.com they can send an an email to info@englishrestart.com or info@grammarorspeaking.com, the Provider will refund the money that the buyer paid for the online course.

3.6 The User (the buyer) agrees with the use of distant communication at the conclusion of the purchase contract. The cost incurred by the User while using distant communication when concluding the purchase contract (internet connection costs, telephone costs) are paid by the User.

4. Service accessibility - Service Level Agreement

4.1 The Provider provides online Services as they are and it is not possible to make any claims or guarantee in other way or under other conditions other than described in the Terms.

4.2 The Provider shall not bear responsibility for factual or eventual damages of any kind, which could have occurred due to incorrect use of the Services with regard to the Users inability to use the Services due to a dysfunctional internet connection or other systems or programs.

5. Other rights and duties of contractual parties

5.1 The User takes into consideration that the program equipment and other parts composing the web interface of the Provider are protected by copyright. The User commits not to perform any activity, which would enable him or third party interference with unauthorized usage of the program equipment or other parts composing of the web interface of the Provider's Services.

5.2 The User is not authorized to use mechanisms, program equipment or other course of action while using the Provider's web interface, which could have negative impact on the Provider's web interface operation. It is possible to use the Provider's web interface only to the extent, which does not limit the rights of other Users of the Services and is in accordance with its purpose.

5.3 The User takes into consideration that the Provider of the Services does not bear responsibility for mistakes caused by third party intervention into the website or caused by using the website in conflict with its purpose. 8

6. Disclaimer on personal data protection

6.1 With regard to personal data protection, the Provider acts according to the law no. 127/2005Sb, on electronic communications, and the law no. 101/2000Sb, on personal data protection, and change of some laws and other respective legal regulations.

6.2 The User agrees with the use of personal data by the Provider of the Services, specifically for the purpose of execution of the rights and duties originating from the purchase contract, for the purpose of administration of the User account and for the purpose of sending information and business communication to the User.

6.3 The Provider is entitled to appoint a third party to process the User's personal data.

6.4 The personal data shall be stored for unlimited time. The personal data shall be processed in an electronic form in an automatized way or in a printed form in an un-automatized way.

6.5 All data necessary for registration and licensing the Services www.englishrestart.com and www.grammarforspeaking.com serve only for internal purposes of the Provider, who commits to properly protect the data and not abuse it in anyway, in particular especially not providing the data to third parties without the User's prior consent and not using the data in a greater capacity than necessary for providing own Services and obtaining payments for them.

6.6 All provided data and data created by the User shall be permanently blocked in the system upon cancellation of the registration (license) for Services www.englishrestart.com and www.grammarforspeaking.com.

6.7 The Provider commits not to forward or enable access to your User data, with the exception of requested cooperation by government departments or organs involved in criminal investigations based on valid legal laws and regulations.

6.8 Should the User request information about his personal data processing, the Provider is obliged to provide the User with such information. Based on the previous sentence, the Provider, for having provided such information, is entitled to claim adequate reimbursement not exceeding the necessary cost for providing such information.

7. Sending business communication and saving cookies

7.1 The User agrees with receiving information connected to the goods, services and company of the Provider on the User's electronic address and further more gives permission to the Provider to send business communication to the User's electronic address.

7.2 The User agrees with the use of cookies on his computer. The character of the Services provided for by the Provider does not enable him to provide the Services without the use of cookies.

8. Alterations to service or amendments to the conditions of use

We reserve the right to make changes to any English in Levels Services, policies, terms and conditions including these Business and license terms.